



# Privacy Policy

Effective from 1<sup>ST</sup> May 2018

## Our Statement

This privacy policy sets out how PSL Assemblies Limited uses and protects any personal contact information that is given to us.

PSL Assemblies Limited is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified - through marketing activities or email - then you can be assured that these details will only be used in accordance with this privacy statement. PSL Assemblies Limited may change this policy from time to time, however our latest version will remain available as a download on our website and we would ask you to check our website from time to time to ensure that you are agreeable with any changes.

## What we collect

We may collect the following information:

- Name and job title
- Contact information including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer surveys and/or offers

## What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

## **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

## **How we use cookies**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

## **Links to other websites**

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

## **Controlling your personal information**

You can choose to restrict the collection or use of your personal information in the following ways: we may sometimes wish to send you carefully-chosen marketing information relevant to your business – if you do not want to receive marketing emails in the future please let us know by typing REMOVE in the subject line of our contact form and you will be removed from our mailing list; if you have previously agreed to us using your personal information for direct marketing purposes, you can change your mind at any time by emailing us at [sales@psl-group.uk.com](mailto:sales@psl-group.uk.com) stating REMOVE in the header or body of your email.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to Head of Compliance, PSL House, PSL Assemblies Limited, Eastern Avenue, Dunstable, LU5 4JY.

***If you believe that any information we are holding about you is incorrect or incomplete, please write to us at the address above, or email us at [sales@psl-group.uk.com](mailto:sales@psl-group.uk.com). We will promptly amend or revise any information found to be incorrect.***